

DEPT. OF TRANSPORTATION
DOCKET SECTION

98 JUL 10 PM 1:41

Docket Clerk

U.S.DOT Dockets, Room FL-401

400 Seventh Street SW

Washington, D.C. 20590-0001

1590 Jonathan Court

Largo, FL 33770

July 04, 1998

Note new address /

RE: Docket # FHWA-97-2979-9

Enclosed is a copy of the original complaint and copies of two other letters referring to the complaint. I might add that the attorney for United Vans sent a scenario fit for Hollywood but it was filled with misinformation, a copy was sent to me from the Attorney General of New York State.

My comments: I signed a contract that stated, if there was a dispute over the charges, I would have to pay 110 % of the original estimate and all of the household goods must be delivered, the dispute to be settled later. This did not happen, they split the load, sent half to Florida and half to their warehouse on Long Island to be ransomed three weeks later. I paid the 110% but only got a half load. I kept records of the cartons I bought in Staples and my relations helping in packing. They wanted to charge me over and above what they supplied. They should be forced to honor their estimates instead of "lowballing". If there is a split load, they should leave together. The night before the move, the driver informed me it would be an empty van, he shows up 12 hours later with a half load on it.

There are no controls whatsoever, they do what they please. I wrote to the FBI because I truly believe it is a conspiracy of moving companies and would come under the RICO ACT, but they do not think so. I hope something can be done about these shameful conditions. Thank you.

CERTIFIED MAIL RR Z 047 920 961

Yours truly


Dominick DiGeronimo

RE: DOCKET # FHWA
97-2979

COPY
1660 GULF BLVD
CLEARWATER, FL. 34630
APRIL 18, 1997

OLD

RE: UNITED VAN LINES--ONE UNITED DRIVE, FENTON, MO. 63026
INVOICE # 0110 00411 7

HALL-LANEY MUHLENHAUPT/AGENT 67 MALL DRIVE COMMACK, N.Y. 11725
SUDDATH RELOCATION--4756 122nd AVE N. LARGO, FL. /AGENT
RICO ACT

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FIRST OF ALL, THIS IS NOT AN ACCUSTATION OR A CHARGE, MORE LIKE A COMPLAINT, WITH A REQUEST FOR CONSIDERATION FOR AN INVESTIGATION INTO THE MOVING VAN INDUSTRY FOR POSSIBLE VIOLATIONS OF THE RICO STATUTE.

I BASE THIS ON THE RECENT MOVE I MADE FROM NEW YORK TO FLORIDA. THE EVENTS COVERING THE MOVE ARE NOT OVER YET, LET ME RELATE MY STORY.

I CALLED TWO DIFFERENT MOVING COMPANIES, THE SALES AGENTS WHO SHOWED UP ON TWO DIFFERENT DAYS FOR THE ESTIMATES PROFESSED YEARS OF EXPERIENCE ON THEIR PART IN THE ABILITY TO ESTIMATE MOVES. ON BOTH OCCASIONS I SHOWED THEM THREE FLOORS OF FURNITURE, ALL THE CHINA, ALL THE COLLECTABLES, ALL THE GLASSWARE PLUS BOXES THAT WERE ALL READY PACKED IN THE GARAGE ALONG WITH ALL MY TOOLS AND GARDEN EQUIPMENT. THEY BOTH CAME UP WITH SIMILAR ESTIMATES, ABOUT ~~\$3200X~~ \$4200 to \$4800.

MY WIFE AND I PICKED UNITED VAN BECAUSE THEY PLASTIC WRAPPED THE FURNITURE AND ALL THE USUAL PROMISES ABOUT MIRRORS AND DRESSERS PUTTING EVERYTHING BACK TOGETHER AGAIN.

THE DAY BEFORE DEPARTURE, THE PACKER ARRIVED. HE IMMEDIATELY SAID, NO WAY WAS THE PACKING GOING TO MATCH THE ESTIMATE. AFTER A DAY OF COMPLAINING ABOUT HIS COMPANY'S ESTIMATOR, HE SAID HE NEEDED ANOTHER PACKER (DOWN THE PRIMROSE PATH). THE DRIVER OF THE VAN CAME THE SAME DAY TO TAG ALL THE FURNITURE AND BOXES. HE TOLD ME IN THE EVENING THAT THE NEXT MORNING HE WOULD ARRIVE WITH AN EMPTY VAN.

THE NEXT MORNING THE VAN CAME WITH TWO LOADS ON BOARD AND HE NOW CHANGED HIS TUNE, HE COULD NOT FIT ALL OUR FURNITURE IN THE VAN, THEY WOULD HAVE TO ORDER ANOTHER VAN. MEANWHILE THE PACKER BROUGHT IN ANOTHER PACKER, AND THE TWO OF THEM STARTED TO COMPLAIN THERE WAS NOT ENOUGH PAPER AND BOXES, (ANOTHER STEP DOWN THE PATH).

WE NOW RUN INTO A SPLIT LOAD AND I'M BEGINNING TO SEE A SCENARIO UNFOLDING IN FRONT OF ME. WE NOW HAVE SEPERATE WEIGHT CHECKS OF WHICH I ONLY SAW ONE, THEY NOW HAVE ME SIGNING FOR EXTRA PAPER AND BOXES AND IF I DO NOT SIGN, EVERYTHING GOES BACK INTO THE HOUSE. THEY ALSO HAVE A SECOND LOAD TO HOLD AS RANSOM IF I DISAGREE WITH THEIR FINAL FIGURES, WHICH HAPPENED. I DISAGREED WITH THEIR FIGURES FOR A NUMBER OF REASONS, I WAS ADVISED THAT IF I PAID 110 % OF THE ESTIMATE THEY WOULD RELEASE THE FURNITURE, THIS I PAID, BUT IN NO WAY DID I GET THE FULL LOAD AS THEY WERE REQUIRED TO DO, THE REST OF THE LOAD WAS STILL IN NEW YORK, PROBABLY BEING HELD AS RANSOM.

AFTER WEEKS OF REQUESTING WHERE MY FURNITURE WAS, I FINALLY

1

GET A CALL FROM THE "BOSS" AT HALL-LANE REQUESTING \$2500 MORE.(I PAID \$5334.07 TWO WEEKS EARLIER). I REFUSED AND WE SPENT A COUPLE OF DAYS HAGGLING OVER THE PHONE ABOUT THE AMOUNT. FINALLY THE "BOSS" AGREES TO \$1600. I WOULD BE CALLED WHEN DELIVERY WAS TO BE MADE. AT 3:45PM ON A FRIDAY THEY SHOW UP AT THE DOOR LOOKING FOR \$1600 CASH OR A CASHIERS CHECK WHICH I DO NOT HAVE AND CANNOT GET AT THIS TIME OF DAY. THE DRIVER SAYS HE IS TAKING THE FURNITURE BACK TO NEW YORK(MIND YOU, THIS WAS ALL SUPPOSED TO BE DELIVERED WHEN I PAID THE 110% OF ESTIMATE.) THE DRIVER LEAVES, THAT NIGHT THE "BOSS" CALLS FROM NEW YORK, HE IS TELLING ME HE CONVINCED THE DRIVER TO COME BACK FROM WHEREVER HE WAS IF I COME UP WITH THE CASH ON SATURDAY AM. I SAID I WOULD TRY TO FIND A BANK FOR THE CASH. MY SON TRIED ABOUT SIX BANKS, FINALLY A FRIEND LOANED ME THE \$1600 AND THEY UNLOADED THE FURNITURE.

THE "BOSS" HAS NOW RENEGED ON THE \$1600 AND HAS A LAW FIRM LOOKING FOR \$915. WHEN I LOOK BACK AT ALL OF THIS--IT ALL APPEARS TO BE A WELL PLAYED OUT SCENARIO BY THE MOVING PEOPLE WHICH I WOULD GUESS IS DONE BY MOST OF THEM. IT SURE STARTED THAT WAY WITH TWO MOVING COMPANIES GIVING JUST ABOUT THE SAME ESTIMATES.

POSSIBLY, THIS MAY SEEM SMALL IN YOUR EYES BUT I WONDER HOW MANY MOVING COMPANIES ARE "STIFFING" CLIENTS IN THE SAME MANNER, IF SO THIS SURE SOUNDS LIKE A CONSPIRACY TO ME.

CERTIFIED MAIL

YOURS TRULY


DOMINICK DICERONIMO

COPIES: J.W. NIXON ATT/GEN MISSOURI

R.A. BUTTERWORTH ATT/GEN FLORIDA

D.C. VACCO ATT/GEN NEW YORK

FBI WASHINGTON DC

Z 420 213 396

US Postal Service

Receipt for Certified Mail

No Insurance Coverage Provided.

Do not use for International Mail (See reverse)

Sent to		GEORGE W. WRIGHT	
Street & Number		32 MERCER STREET	
Post Office, State, & ZIP Code		HACKENSACK, NJ 07601	
Postage	\$	32	
Certified Fee		1.10	
Special Delivery Fee		—	
Delivery Fee		—	
Whom & Date Delivered		1.10	
Return Receipt (To Whom, Date, Address)		—	
TOTAL POSTAGE & FEES	\$	252	
PS Form 3800, 10-79			

DEPT. OF TRANSPORTATION
DOCKET SECTION

1660 GULF BLVD
CLEARWATER, FL 34630

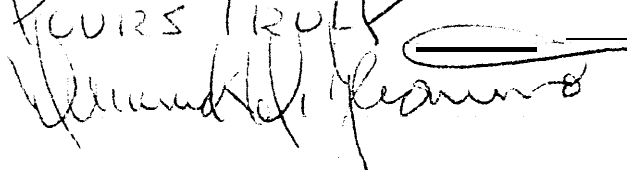
98 JUL 10 PM 1:41
GEORGE W. WRIGHT
32 MERCER STREET
HACKENSACK, N.J. 07601

RE: HALL LANE
110-00411-7
FILE # 10108

SIR:

SINCE THERE HAS BEEN NO REPLY TO MY LETTER, TO DATE, I WANT TO STATE THAT IF YOUR CLIENTS SEEKING LEGAL ACTION, I WANT TO BE SERVED PERSONALLY, ANY TYPE OF "SEWER" SERVICE WILL BE DEALT WITH ACCORDINGLY, GOVT OR OTHERWISE.

CERTIFIED MAIL RR
Z 420 213 396

YOURS TRULY

DOMINICK DI GERONIMO

Clearwater, FL 34620

DEPT. OF TRANSPORTATION
DOCKET SECTION

98 JUL 10 PM 1:44

RE: 0110 00411 7 01

HALL-LANE

COMMACK, NY.

United Van Lines
Fenton, Mo. 63026

Be advised, on the day of delivery
of a split load, I settled
with ~~Hose~~ Lane and the driver
of the load for a final figure
of \$1600 which I paid for.
That is it. I am not going over
again the full and many reasons
for not agreeing with Hall-Lane's
figures. They have been the
culprits from start to finish
and I am not going to pay for
their "mistakes".

W. W. Spencer

P.S.

That Split load was delivered
3 weeks after the first load, is this
part of their scenario? Ransom?

CERTIFIED MAIL

P 225 501 450

1660 GOLF BLVD.
CLEARWATER, FL
APRIL 18, 1997

GEORGE W. WRIGHT
32 MERCER STREET
HACKENSACK, N.J. 07601

RE: HALL LANE
110-00411-7
FILE # 10108

SIR:

PLEASE BE ADVISED THAT NOT ONLY
WAS THIS ENTIRE BILL IN DISPUTE, BUT
BEFORE YOUR CLIENT RELEASED THE
"SPLIT LOAD" (MY FURNITURE) HE STATED
TO ME TO PAY THE DRIVER THE
AGREED TO FINAL PAYMENT OF \$1600
AND THAT WOULD BE IT. NOW HE IS
ADDING FIGURES THAT WERE NOT MY
RESPONSIBILITY, HE HELD MY FURNITURE
NOT ME

IF HE WANTS COURT ACTION, I'm
READY.

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

1. ☐ Addressee's Address
2. ☐ Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

GEORGE W. WRIGHT ESQ
32 MERCER STREET
HACKENSACK, N.J.

4a. Article Number

P225 501 461

4b. Service Type

- | | |
|---|---|
| <input type="checkbox"/> Registered | <input checked="" type="checkbox"/> Certified |
| <input type="checkbox"/> Express Mail | <input type="checkbox"/> Insured |
| <input type="checkbox"/> Return Receipt for Merchandise | <input type="checkbox"/> COD |

using Return Receipt Service.

ADDRESS completed on the reverse side?